**NHS Golden Jubilee **

**Meeting: NHS Golden Jubilee Board**

**Meeting date: 28 August 2024**

**Title: Annual Learning Summary 2024/25**

**Responsible Executive/Non-Executive: Anne Marie Cavanagh, Executive Nurse Director**

**Report Author: Kevin McMahon, Head of Risk & Clinical Governance**

**1 Purpose**

This paper and presentation provides the Annual Learning Summary of adverse events and complaints across NHS Golden Jubilee. This will support the identification of trends and themes for learning and consideration in the context of our current and future improvement work.

**This is presented to NHS Golden Jublee Board for:**

* Approval

**This report relates to a:**

* Government policy/directive

**This aligns to the following NHSScotland quality ambition(s):**

* Safe
* Effective
* Person Centred

**This aligns to the following NHSGJ Corporate Objectives:**

Leadership, Strategy and Risk – Effective leadership and corporate governance for a high performing organisation.

**2 Report summary**

**2.3 Assessment**

NHS Golden Jubilee services continue to identify and learn from adverse events and patient feedback. The Investigation Assessment Tool (IAT) process is working well to identify learning in a timely manner.

A review of our current clinical governance framework will be undertaken in 2025/26 Q3/4, with a focus on training and education resources, communication of system wide learning points, and using data to support decision making. Enhancements to our complaints handling processes will be implemented and monitored by CGRM in 2025/26.

Appendix 1 provides the annual learning summary report.

**2.4 Recommendation**

The Committee are asked to note the themes and trends within the annual learning summary and next steps to enhance our learning.

* **Awareness** – For Members’ information only.

1. **List of appendices**

The following appendices are included with this report:

**Appendix 1 annual learning summary report**